

JDJ-OrlandoVacations.com

Terms and Conditions of Rental

General

- The signing of the booking form by the party leader confirms the acceptance of the terms and conditions set out and shall be binding on the person(s) booking and intending to occupy the premises.
- No all male parties or parties of guests who are all under the age of 21 will be accepted.
- No pets accepted.
- For the comfort of guests all homes are non-smoking homes, however smoking is permitted on the patio area.
- To ensure comfort, security and peace of mind our home is registered with the State Authorities and is in full compliance with all relevant legislation.
- Stays of 5 nights or less will incur a cleaning fee of £50 sterling.
- The villa is available for occupation from 1600 hours local time on the day of arrival.
- Departure time - 1000 hours. It may be possible to check out later if no one else is booked in. Please check with the villa owners in advance.
- Fire alarms are situated around the entire villa. Any tampering of these alarms will result in a deduction of \$50 from your security deposit/bond.
- All local and International telephone calls are free. All other calls are paid by phone card.
- All bed linen and towels are provided for your needs.
- The villa has hi-speed wireless internet access. To take advantage of this you will need to bring your own laptop.

Payment details

- We accept payment via Cheque or direct bank transfer.
- A non-refundable deposit of £100 UK Sterling or \$200 USD per week is due within 7 days of your initial reservation, to be sent with the completed booking form. On receipt, banking and clearance of your deposit we will send out a receipt and confirmation of booking.
- Payment of the balance is due in full 8 weeks prior to your arrival date or in full at the time of the booking if made within 8 weeks of your arrival date. On receipt, banking and clearance of your parties final payment, we will send out your arrival information.
- A refundable security deposit/bond of £150 UK Sterling or \$250 USD must be paid prior to your arrival at the villa. See below for further details.

Visit our website at <http://www.JDJ-OrlandoVacations.com/>

Feel free to contact the owners (John & Diana Greenaway) in the UK:

E-mail jdjgreenaway@btinternet.com

Telephone **0203 524 0308 / 07917 488182 / 07753 147177** - From within the UK
(561) 385-8767 - From within the US

Security/Breakages Bond

- A refundable security/breakage deposit/bond of £150 UK Sterling or \$250 USD is required prior to your arrival. Providing the management company has reported no problems and the key has been left as requested, this payment will be returned to you within 30 days of your departure.
- The inventory is checked prior to your arrival and after your departure. You would be advised of any discrepancies. Additional cleaning costs for spills, stains, etc., may be charged.
- The client is held responsible for any damage or breakages that may be caused to the property, its contents and any items in the inventory during your stay. All damage and faults caused or found at the home must be reported to our management company at the earliest opportunity
- We retain the right to keep the security deposit (either in part or full) to cover breakages, damage or non-return of the keys. Receipts for repairs/replacements will be provided in the unlikely event that such retention of the security deposit is required.
- We reserve the right to pursue a quest for recompense for any and all damages caused which may exceed the value of the security deposit within 14 days of being served notice of this.
- Florida has a sub-tropical climate and care must be taken with food that is left uncovered. Apart from spoiling, food left uncovered can attract insects very quickly. Any added costs for pest control services incurred from lack of care in this may be passed to you.
- The villa front door key must be left in its security box each time you leave the property. The loss of the door key will result in a charge of \$250 from your security deposit/ bond.
- You will be provided with 1 key for the villa. In the situation that you lock yourself out, you are to phone our management company immediately, and they will allow you re-entry into the house. Unfortunately you will incur a small charge for their service depending on the call out time (\$25 in office hours, \$100 out of office hours).

Safety and Security

- Due to State Fire Regulations under no circumstances may more than the maximum number of persons identified on the Booking Form occupy the property.
- Any unauthorised occupancy by people not listed will be subject to immediate termination of the rental agreement without refund of monies.
- Children must be supervised at ALL TIMES whilst in the pool area.
- Glass is NOT permitted in the pool area. Plastic glasses are provided.

Liability

- The owners and their agents do not accept liability whatsoever for death, personal injury, accidents, loss or damage to persons or personal effects however caused as a result of use of the pool, spa and villa.
- It is your responsibility to ensure that children are always supervised properly in and around the pool and inside the villa.

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Complaints or Dissatisfaction

- In the unlikely event of a complaint during your stay please contact the Management Company immediately.
- If the matter cannot be resolved, you should contact the owner, in writing, within 14 days of the end of the rental period.
- If the problem has not been reported, as requested to the Management Company, the owner cannot accept any responsibility.

Cancellation

- In the event of your needing to cancel the following conditions will apply.
 - 8 weeks or more prior to departure 20% of total charge
 - 5 or more weeks prior to departure 50% of the total charge
 - Less than 5 weeks 100% of total charge.
- Deposit is non refundable upon cancellation
- Please ensure you have Travel Insurance to cover your losses if cancellation is due to an insured event beyond your control resulting in a financial loss.

Cancellation by the Villa Owner or Management Company

- In the unlikely event that personal circumstances necessitate cancellation of the booking we will refund any monies paid by the party (without interest, compensation or consequential loss of any kind). However our management company will always help us by seeking to relocate your booking to a villa of a similar or superior standard.
- Force Majeure: The owners or their agents cannot accept responsibility, be responsible or be liable in respect of damage or changes caused by Force Majeure, e.g. strikes, floods, closure of airports, weather conditions or other events beyond our control.

Disclaimer

- LIABILITY – The property is privately owned and neither the owners nor the management personnel accept any responsibility whatsoever for personal injury, accidents or loss or damage to personal effects, however caused.
- The owners and their agents reserve the right of entry at any time (includes such workers as pool maintenance, gardeners etc.).
- Whilst all information supplied in the brochure and on the website is deemed to be correct to the best of our knowledge, it is understood that the information supplied is for guidance purposes only and does not form any part of the contract.

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Law

- This contract is subject to and shall be constructed in accordance with the laws of England and the parties hereby submit to the exclusive jurisdiction of the English courts.

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